

# JOOP I MANUAL

#### **About "JOOP"**

### JOOP is a breathtakingly beautiful and full screen Wordpress theme

JOOP introduces full screen Woocommerce! This flexible and responsive WP theme is one of its kind and useful for all business purposes. Do you want to build a full screen corporate site or like to sell your beautiful products or images full screen? JOOP is it! Theme JOOP is built on our solid TD-framework, suitable for using child themes, and already prepared for Woocommerce, bbPress, WPML, and contact form plugins Gravity and Contact 7. Last but not least, JOOP is compatible with Visual Builder!

Present your services and portfolio full screen. Create 'animated' icons, icon grids, columns and images. Design colored page sections, vertical time lines, progress bars, price tables, time notifications, thumbnail post (or product) sliders, and much more via our TD-shortcode manager. JOOP comes with unlimited color options, 500+ fonts, default pages, full width pages and blank templates for a building a home intro page, maintenance page and much more.

We hope you will have lots of fun working with "JOOP". Visit www.theme-dutch.com for a free support account.

### JOOP Technical Manual – Features and tools

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## 01. How to install the theme files and plugins.

After purchasing theme JOOP, your download contains a zip-file with the file name "JOOP - unzip me please".

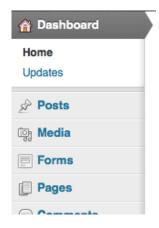
- 1. Unzip the downloaded JOOP zip-file and extract it to any local directory on your computer.
- 2. Navigate to, and open the unzipped folder. You'll find 3 zipped folders, a LICENCING FOLDER and one READ ME! File.
- 3. You can either extract and copy the unzipped JOOP folder directly into your WP THEMES FOLDER on your site, or alternatively install the zip through the Wordpress 'INSTALL THEMES' PANEL (instructions below).

#### Install the Theme.

You can install the JOOP theme using several methods. We use the easiest and fastest approach though, and this is via your Wordpress dashboard.

1. Access your Wordpress account, and login.

Once you've logged in, you'll be directed to the dashboard.



2. Go to Appearance and click Themes.



3. Click the **Install Themes** tab.



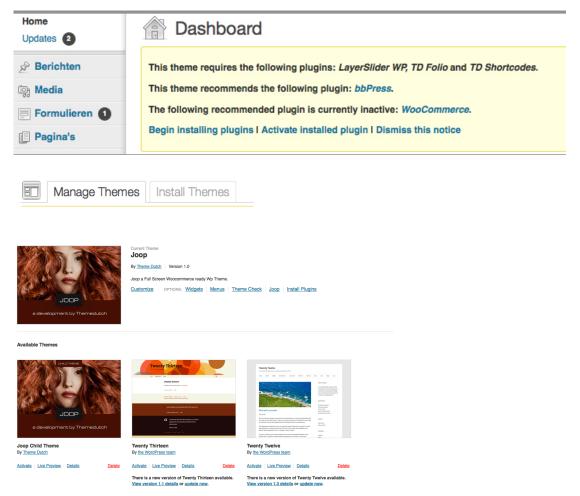
4. Next, hit Upload.



- 5. Still remember the JOOP folder you zipped earlier? Click the Browse button, locate the said JOOP zipped folder and then select it.
- 6. Click Install Now.
- 7. Wait for the installation to finish and then hit **Activate** link. Then you'll see this screen.

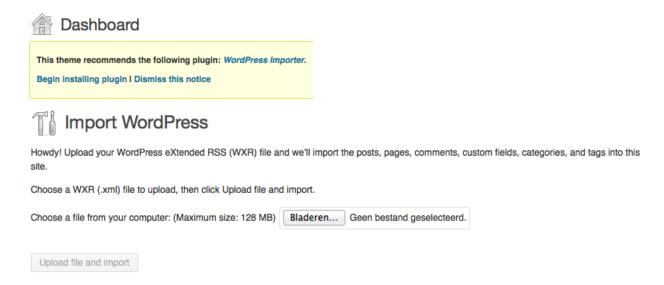
#### NOTE:

Theme JOOP is now activated. Read these following messages, which appear on your dashboard carefully, because they provide important info about "required and recommended plugins" for theme JOOP. You'll have to upload, install and activate the plugins: Woocommerce, bbPress, and WPML. The LayerSlider WP plugin is built-in, and only needs to be activated.



### 02. How to install dummy content.

In the JOOP – Unzip me please file you will find: JOOP dummy.zip. Unzip this file and upload the joop-dummy-content.xml with the 'Wordpress Importer Plugin' as described on the following screenshot.



Select the menu and home page in order to set-up a 99% exact copy like the preview website.

Then you'll get a copy of all pages and posts of the JOOP Preview website.

Go to your Database Manager (like PHPMyAdmin), and import the file: joop wp options.sql (which is located in the dummy content) to include also settings for Sliders, Colors and so on.

Then, go to your Dashboard, check Settings > General, and place your own admin, emails, site url, etc...

Common issues: the steps as described above don't work when you install WordPress within a subdomain or subdirectory. Edit joop wp options.sql and change the image path and other relative urls.

For those who don't feel comfortable with databases, we offer Installation Packages at our website.

#### Important! All used photo material is copyright protected.

The images used in our preview website are intended for example purposes only. As they're copyright protected, you need to remove them from your media section, before your website goes online. We thank your for your understanding.

## 03. JOOP Admin Panel – Theme settings JOOP

The JOOP Admin panel is one of JOOP's most useful and powerful tools. Besides the regular WP features, It contains almost 'all the theme's controls, settings, options and functionalities'.

**TIP**: If you're using theme JOOP for the first time, theme, we strongly advice to concentrate on the Admin Panel first, and learn all about its options.

To access JOOP's Admin Panel, go to the **Appearance** menu and select **JOOP**.

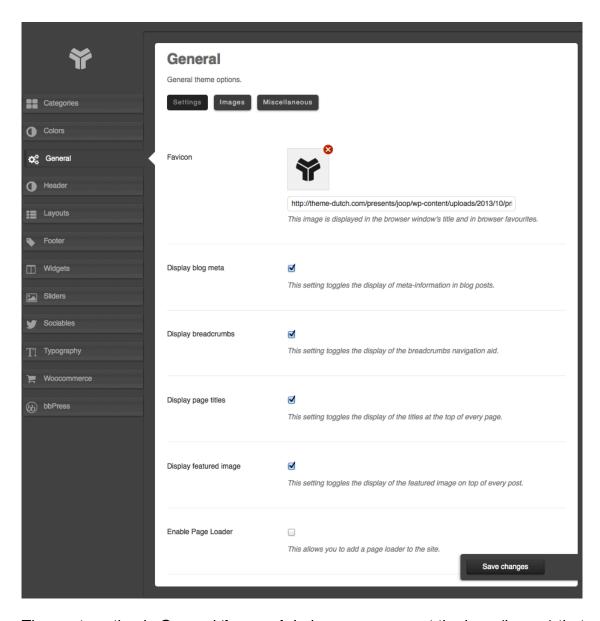


The JOOP Admin Panel contains 'settings for most of the theme's features'. The default tab is **General**. In here, you can change/set the general settings of the theme.

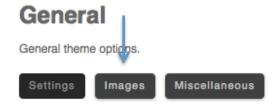


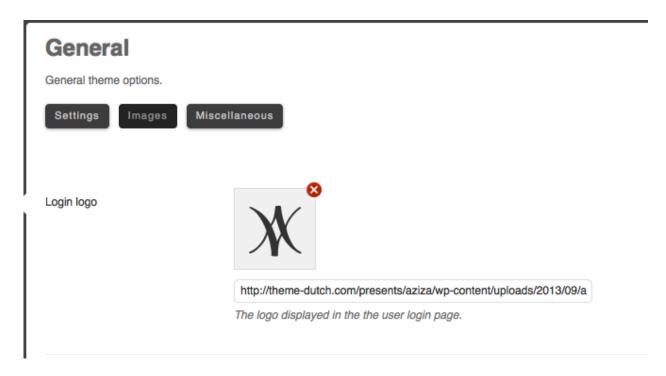
## 04. JOOP Admin panel - Theme settings JOOP

Lets start with the General 'Settings' section tab. In this section, you can tick and adjust theme options you want to enable and tick the ones you want to disable. All settings are self-explanatory. Hit the **Save changes** button when you're done.

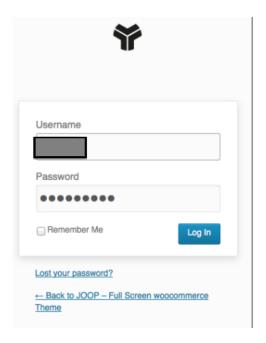


The next section is General 'Images'. In here, you can set the logo (image) that needs to be displayed in the user login page.



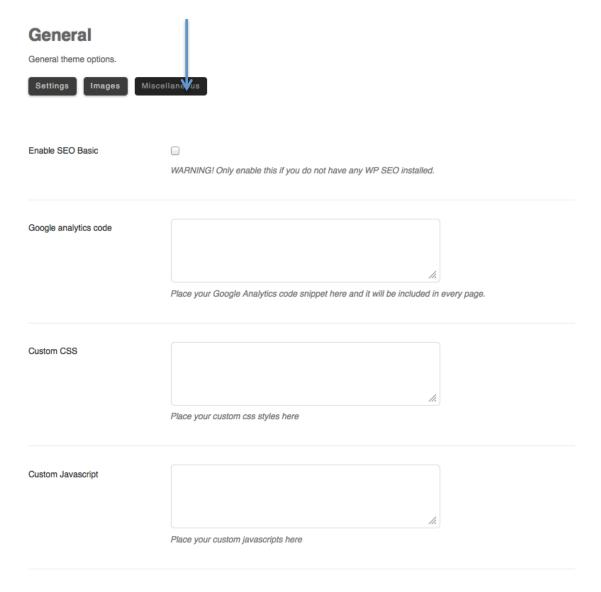


Hit the **Save changes** button when you're done.



When it's saved, your website will now have your new logo displayed on the login area.

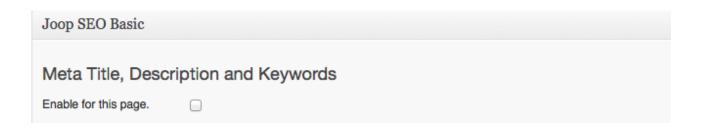
The next section is General 'Miscellaneous'. This General Miscellaneous tab lets you add more customized codes to your theme. Here you can disable the packaged SEO Basics for JOOP. But be careful, though. You should tick this option if you've already installed other third-party Wordpress SEO plugins.



For instance, if you want to add a Google Analytics code to your website, you can paste it in the box at the right. Customized CSS and JavaScript codes can be pasted here also.

For all changes to effect, click Save changes.

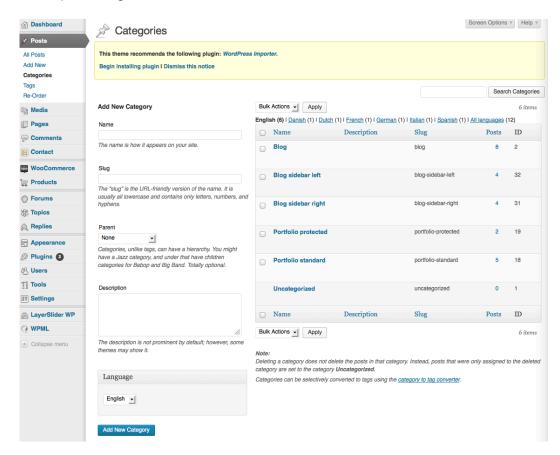
The packaged SEO Basics for JOOP you'll find on every page or post, beneath the section 'JOOP SEO Basics'. We'll discuss all Page and Post options later on.



## 05. JOOP Admin panel - Categories

The Categories module makes it possible to set the design layouts for each of your added categories. If you want to know more about adding categories in Wordpress, please click this link: http://en.support.wordpress.com/posts/categories.

Example categories JOOP:



To access the **JOOP Admin panel Categories**, go to Appearance > JOOP > Categories. Provided you've already added categories to your site, you can see here several categories with their corresponding layouts, sliders, thumbnails, backgrounds, color schemes, slogan blocks, Meta descriptions and Meta keywords.



For this example, we want to change the design layout of the Category: Blog Sidebar Right. You'll have to do this:

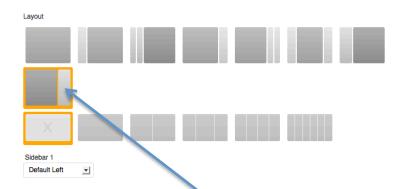
- 1. Click the category you want to change.
- 2. Select the category's Layout scheme. The first option would be to set the page

layouts. You have 8 page layout options (with or without sidebar(s), and 6 footer layout options (with or without sidebar(s), to choose form.

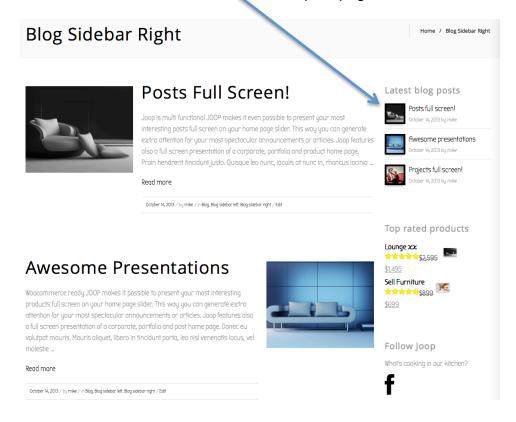
For this illustration, we chose a category page-layout with a **sidebar right**, 'without' a footer layout. We selected the widget 'Blog', from our available widget in the scroll down menu. (Which appears if you select a sidebar page layout). The widgets for this sidebar we've already created in the section 'Widgets' at the JOOP Admin panel. For this illustration, we chose a footer-layout including a four-column layout. We've already created footer widgets. (Footer one, Footer 2, Footer 3, and Footer 4.)

### NOTE: We'll discuss creating widgets for sidebars and footer sidebars later on in section 09. JOOP Admin panel - Widgets

This is how it looks like at the back-end



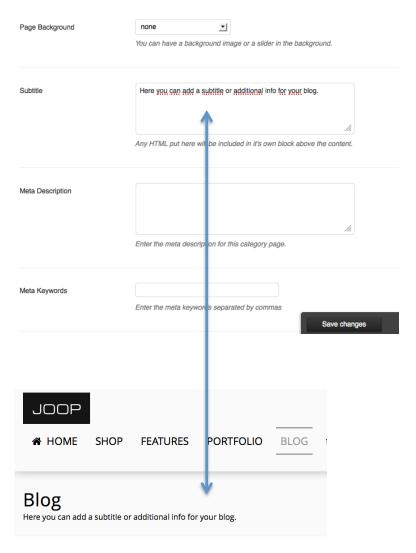
This is how it looks like at the front-end: post page



Since we've selected no footer sidebar for category pages 'blog sidebar right', there is no preview example to show. We'll come back to footer sidebars later on.

Next you can select your header section, and Category HTML section (which will appear beneath your page title).

Note: This is an example of the category 'Blog', since we did not select a subtitle for category Blog Sidebar Right. It works the same way though.





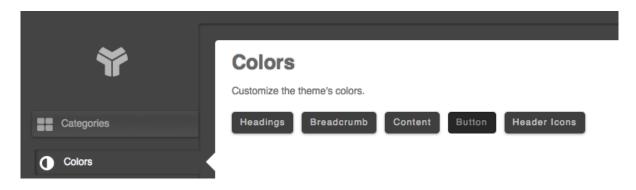
Don't forget to save changes once you're done

## 06. JOOP Admin panel - Colors

In this Module, you can change or set the theme's colors. You can customize the theme's Headings, Breadcrumbs, Content, Buttons, and Header icon colors here.

Note: Changing the colors for Menus, News scroller, Footer (widget areas, menu areas, and social icons we'll handle later on.

For this illustration, we will modify the button colors.



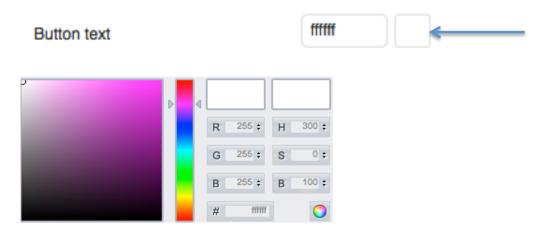
#### 1. Click Button

2. You can change the colors in two ways.

The first method is by manually inputting the HTML color codes to the provided text boxes.



The second method is by clicking the box highlighted below, and dragging the color selector tool to your desired hue.

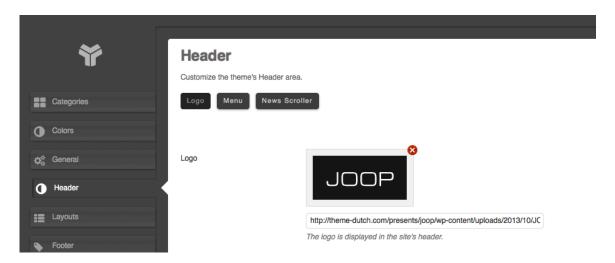


3. When you're done setting the colors, hit the **Save changes** button.

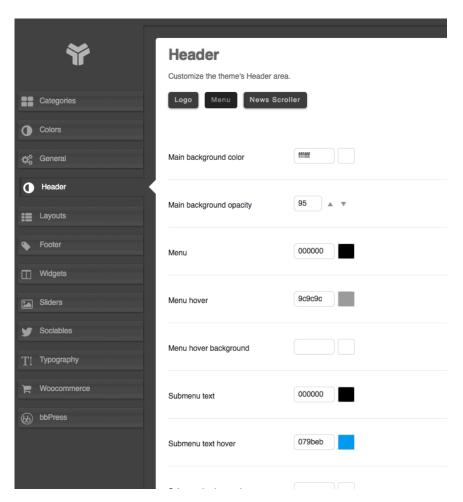
## 07. JOOP Admin panel - Header

This section allows customizing the theme's Header area. All settings are self-explanatory. Additional info is provided beneath the boxes though.

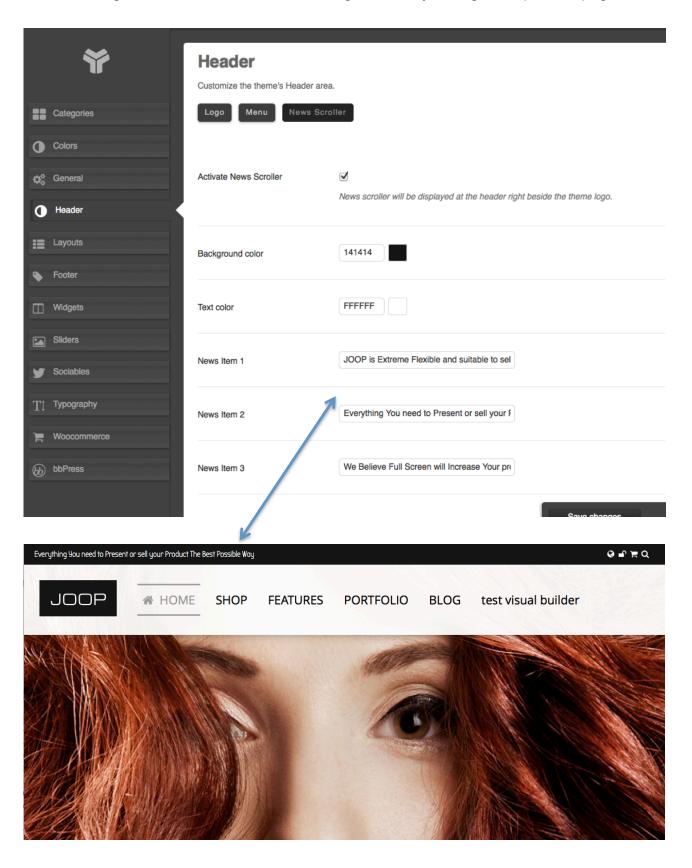
Logo: choose logo



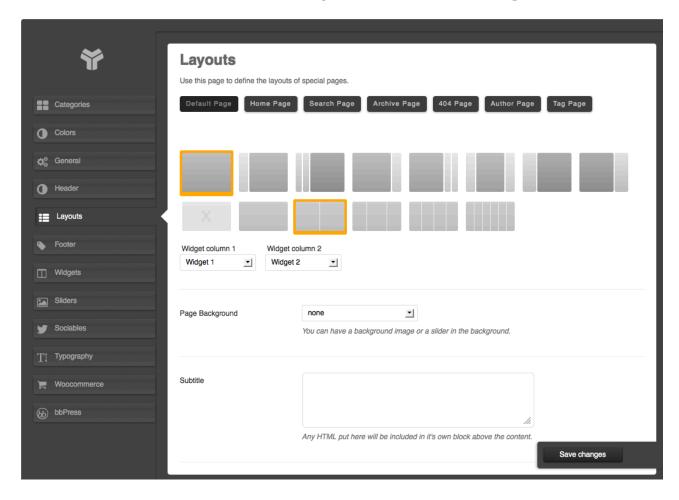
Menu: selecting colors (already explained in chapter 06. JOOP Admin panel: colors)



News Scroller: create special news quickly (3 news items). Tick the box to activate news messages, which will be visible at the right side of your logo at top of the pages.



## 08. JOOP Admin panel: Layouts special pages



This option is to provide ultimate freedom in designing your page layouts, in case you want to use it.

We have already explained how to set page layouts at section: 04: JOOP Admin panel - Categories, and the principle is the same here.

Here you're able to set different layouts for separate pages, like: Default Page, Home Page, Search Page, Archive Page, 404 Page, Author Page, and Tag Page.

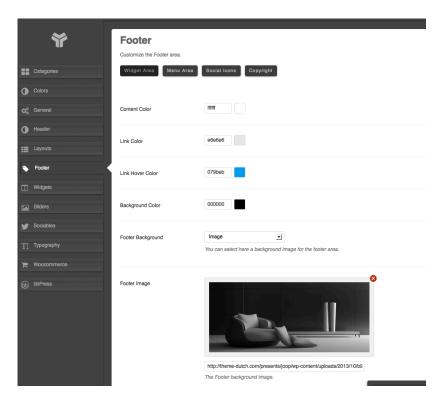
All settings are self-explanatory. Additional info is provided beneath the boxes though.

NOTE: We'll discuss creating widgets for sidebars and footer sidebars later on in section 10. JOOP Admin panel - Widgets.

## 09. JOOP Admin panel - Footer

This option provides total freedom to customize your footer area the way you like it.

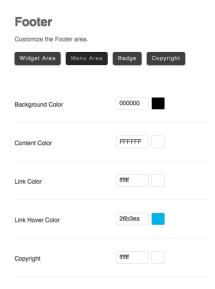
### Widget Area



Here you can select colors (already explained in chapter 05. JOOP Admin panel: colors). You're also able to select and upload a background footer image.

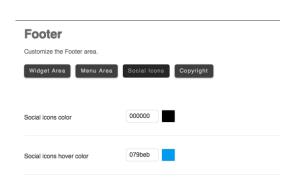
#### Menu Area

Here you can select colors (already explained in chapter 05. JOOP Admin panel: colors).



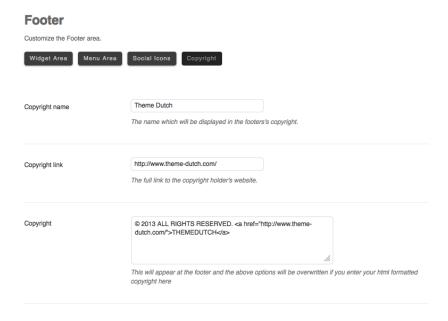
#### **Social Icons**

Here you can select colors (already explained in chapter 05. JOOP Admin panel: colors).



### Copyright

Here you can fill out your copyright name and link





### 10. JOOP Admin panel - Widgets / (footer) sidebars

This section allows you to create and add new sidebars, (which can be filled with widgets via Appearance / Widgets), or remove the ones you don't need. Sidebars can be used to enhance the layout of your website's design. It can also be used to add more functionality to your site by **placing widgets**. These widgets can be a third-party AD (such as the ones offered by Google Adsense), search box, toolbars, plugins, HTML codes, analytics tools, etc.

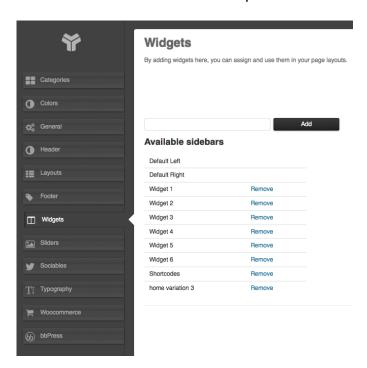
To add / create a new sidebar:

1. Input the sidebar's name.



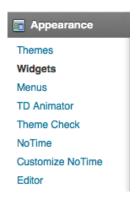
- 2. Hit the Add button.
- 3. Click Save changes.

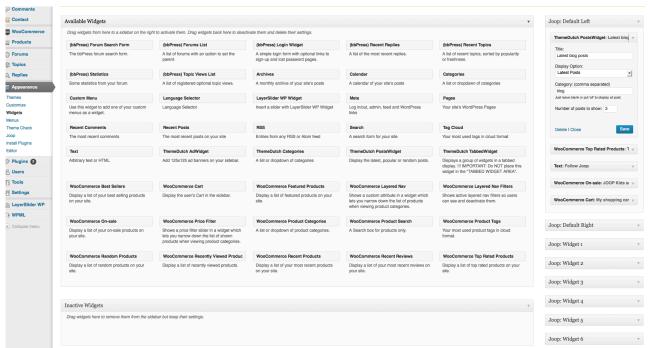
Your added sidebar is now incorporated to the theme...



NOTE: Prevent using punctuations marks when creating a sidebar's title. Don't use characters like: ", : \_ and so on in your sidebars titles. Using these characters in titles can cause issues that do not conflict with the theme, but with Msql and other used programs.

#### You can fill your widgets and set your sidebars at Appearance > Widgets.





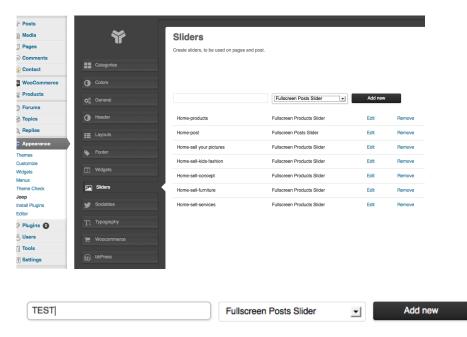
Drag and drop the necessary widgets to the assigned sidebars at the right and fill them with texts or any other html content. (text, images, video's).

Note: To know more about Wordpress Widgets (how to add and activate widgets, and what are its uses etc.) please these tutorial pages:

https://codex.wordpress.org/WordPress\_Widgets http://en.support.wordpress.com/widgets

### 11. JOOP Admin panel - Sliders

Sliders add visual appeal to your website. Through the use of content information and links they can be used to enhance your visitors experience. Sliders can be added to pages or posts of your site, such as Home, Blog, About, Contact etc.

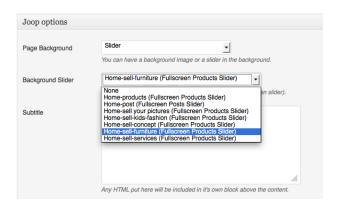


Here you're able to create different sliders, for different purposes, and which you can select on pages and posts. In the first box you'll have to type the name of your slider, and via the dropdown menu you'll have to select which available slider has to correspond. Then hit Add New, and Save Changes. Create as many sliders as you need.

#### IMPORTANT NOTICE: There are two options in theme JOOP to create sliders.

- 1. Via the Theme Dutch admin panel you're able to create: 1. Fullscreen Post Slider and 2. Fullscreen Product Slider
- 2. The Layer Slider (after installation Plugin) can be created via the Wordpress admin panel

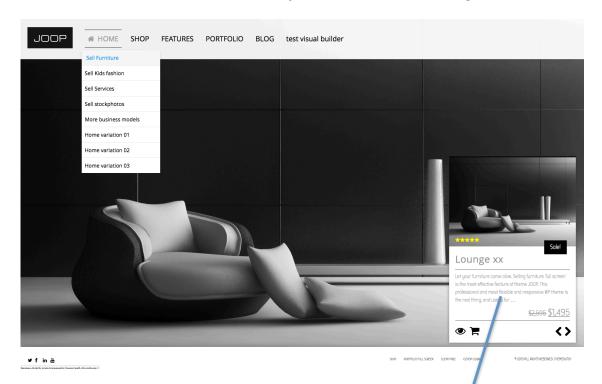
After you're done creating and designing sliders, you can activate them on your website's pages and posts via: Joop options. Read more about JOOP's pages and post options in chapter 16. Set up Page and Post options.



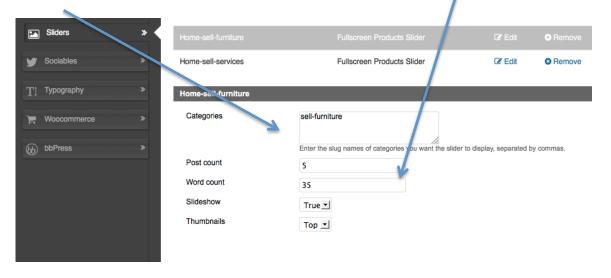
In this chapter we explain how to create and adjust sliders via: Azia Admin panel.

Note: before you're able to build the actual slider, you'll have to create 'product pages' or 'post pages' first, and assign them to a specific category. Insert the 'slug name' of your created category next to categories in slider you want to create.

### Fullscreen Product Slider (via JOOP Admin panel – sliders)



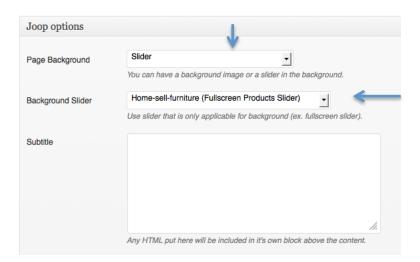
This is the fullscreen product slider as shown on our preview website (slug name categories: sell-furniture)



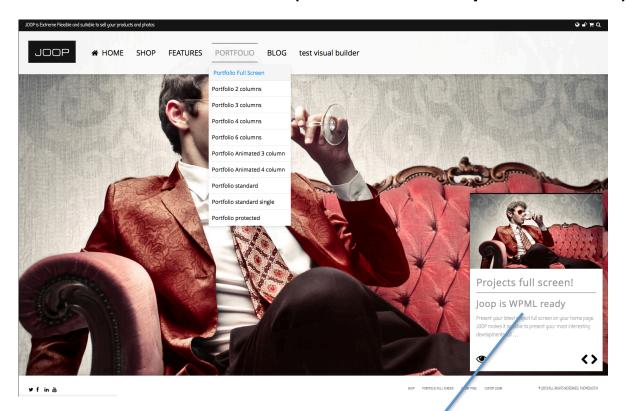
Start editing the Fullscreen Product slider you've prepared already. Fill in the categories name, the number of post products you want to show, and the number of words that you want to show up.

### Select a page or post where you want to display your JOOP Fullscreen Product Slider, and look for 'JOOP options'

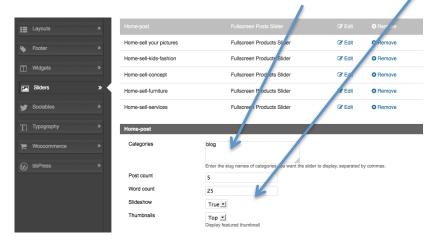
Select your page background to slider, and select your created slider. Need adjustments? Go back to the JOOP Admin panel, and adjust your slider until it looks ok. Don't forget to hit save after making adjustments.



### The Fullscreen Post Slider (via JOOP Admin panel – sliders)



This is the fullscreen post slider as shown on our preview website (We've used the slug name categories: blog)



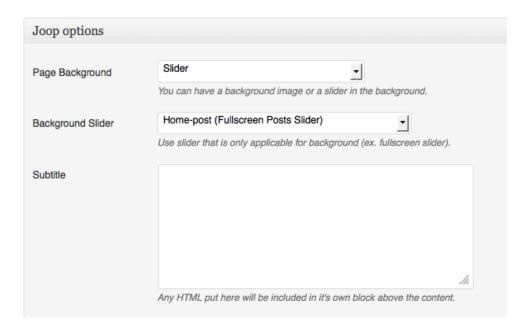
Start editing the Fullscreen Post slider you've prepared already. Fill in the categories name, the number of post products you want to show, and the number of words that you want to show up.

Select a page or post where you want to display your JOOP Fullscreen Product Slider, and look for 'JOOP options'

Select your page background to slider, and select your created slider. Need adjustments? Go back to the JOOP Admin panel, and adjust your slider until it looks ok. Don't forget to hit save after making adjustments.

### Select a page or post where you want to display your Fullscreen Post Slider, and look for 'JOOP options'

Select your page background to slider, and select your created slider. Need adjustments? Go back to the JOOP Admin panel, and adjust your slider until it looks ok. Don't forget to hit save after making adjustments.



#### NOTE:

How to set up the Parallax Layer Slider, you can read in chapter 17. How to set up The Layer Slider WP (the LayerSlider plugin)

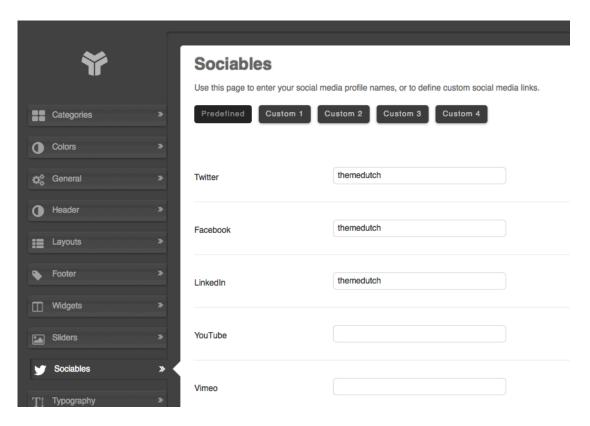
We'll continue explaining Joop Admin panel.

### 12. JOOP Admin Panel - Sociables

Let's get social. No doubt about it, the JOOP theme is fully packed with useful social media tools.

- 1. Access Sociables, go to Appearance > JOOP > Sociables.
- 2. Sociables 5 main tabs: Predefined, Custom 1, Custom 2, Custom 3, Custom 4,

Use this page to enter your social media profile names, or to define custom social media links.



#### Custom 1,2,3, and 4.

If you wish to add social media accounts to your website, you can use these tabs. In here, you can specify your account URL, its icon and hover icon.

**URL:** this is the full URL or link of your (per example) twitter account.

You should input the complete URL here. **Do this:** https://twitter.com/themedutch.

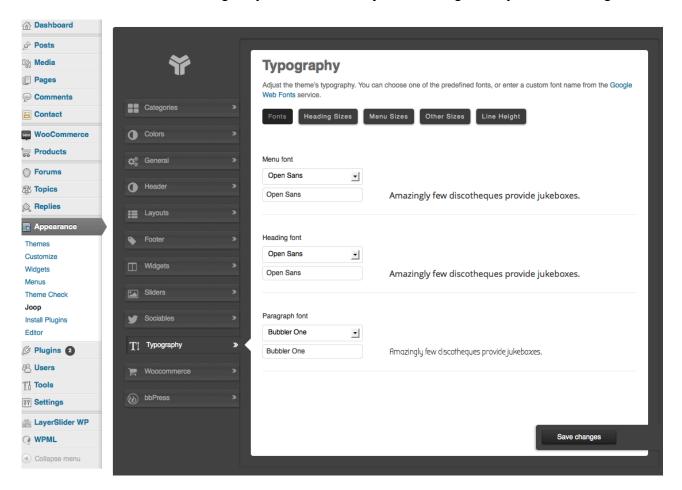
Don't do this: themedutch.

**Icon**: this icon will be displayed along with the social media accounts icons. **Hover icon:** this image will appear once you hover your mouse over the main icon.

3. For all these options to take effect, click the **Save changes** button.

## 13. JOOP Admin panel - Typography

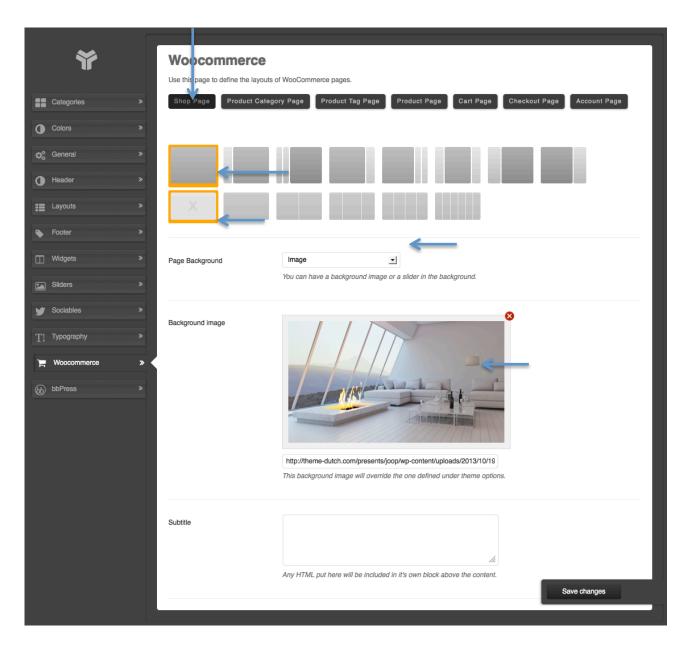
If you want to change the theme's typography, especially the Fonts, Heading Sizes, Menu sizes and other sizes like Paragraph, Widget titles, copyright and footer, you can use this module. At Line Heights you're able to adjust line heights to your own likings.



You can also enter a custom font name here, from the Google Web Font Service. There are around 500 Google fonts available.

## 14. JOOP Admin panel – Woocommerce (plugin)

This section in JOOP Admin panel you can use to define layouts for your Woocommerce pages. Upload, install and activate this plugin.

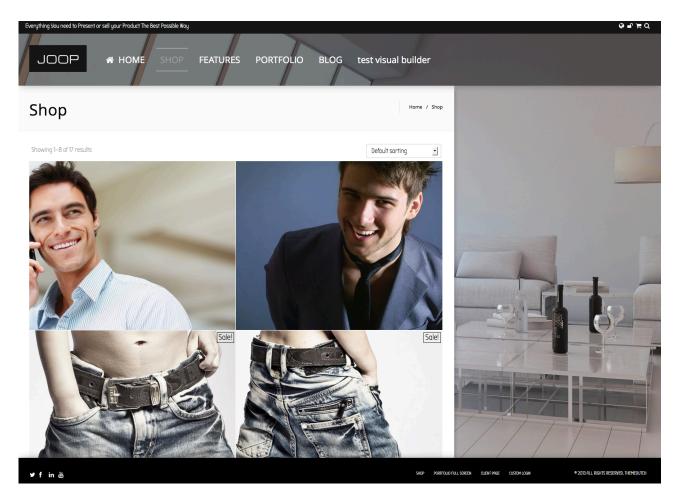


Setting up your page layouts for Woocommerce pages work the same as setting up your page layouts for individual categories and special pages.

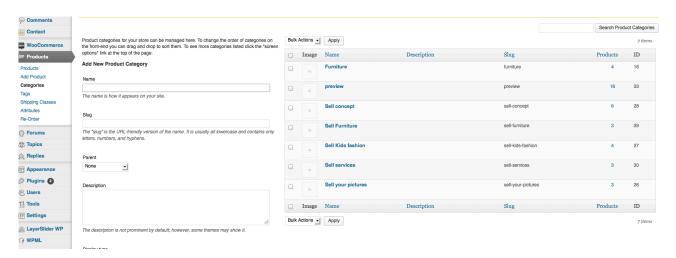
(We already explained this in chapter 05. JOOP Admin panel - Categories, and chapter 08. JOOP Admin panel - Layouts).

Here you're able to define the layouts of Woocommerce pages like: Shop page, Product Category Page, Product Tag Page, Product Page, Cart Page, Checkout Page, and Account Page.

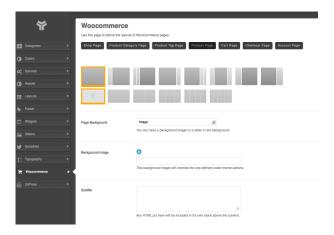
At the Shop page example on our preview website, we've selected a full width page, with no footer layout / widgets, and included a background image. At the front-end of JOOP it looks like this: button 'SHOP' main menu.



For this preview website, we've created 7 Product categories.



Our last example is how we've set up the layout for 8 Product Pages in JOOP.

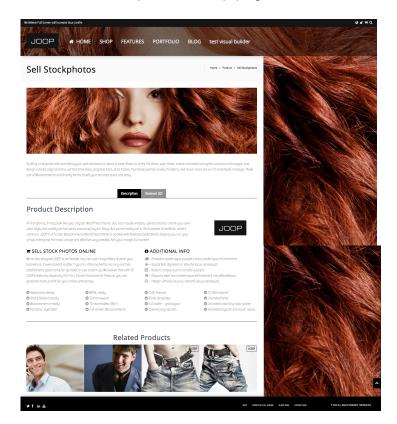


We selected a full with page layout without sidebars and footers.



The 'actual' JOOP Product pages are created via your Wordpress dashboard: Products On these pages you're able to add your content.

Here is an example of a Shop page at the front-end of JOOP's preview website.

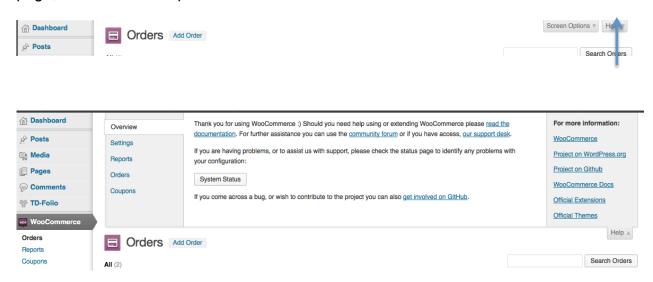


#### NOTE: SUPPORT WOOCOMMERCE

### If you need Support for Woocommerce visit

http://www.woothemes.com/woocommerce/ or follow our instructions below.

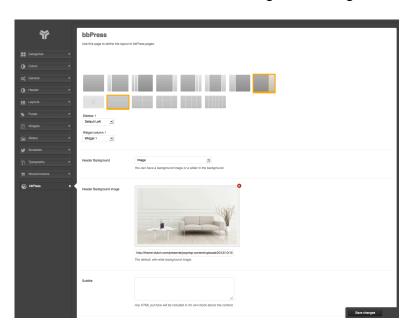
Go to Woocommerce at your dashboard, and hit the tab 'Help' at the top right of your page, next to Screen options.

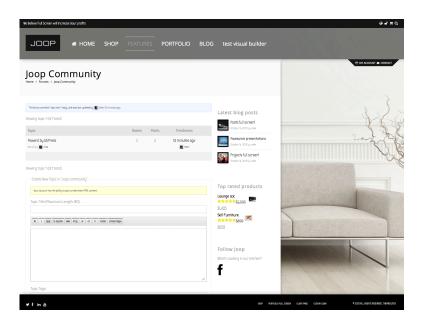


## 15. JOOP Admin panel – bbPress (plugin)

This section in JOOP Admin panel you can use to define layouts for your bbPress pages. These pages work the same way as setting up layouts for Woocommerce pages and special pages, and need no further explanation. Upload, install and activate this plugin.

Via appearance / bbPress we've selected a page layout including a sidebar right, and no footer. We've also added a background image.





**NOTE: SUPPORT BBPRESS** 

If you need Support for bbPress and creating forums visit http://bbpress.org/

## 16. The Layer Slider WP (plugin)

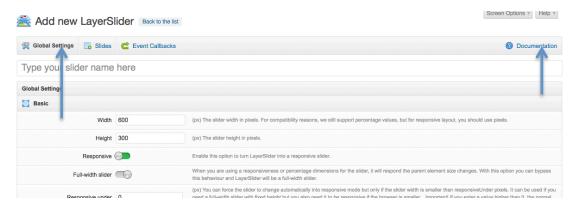
The LayerSlider WP is a very popular slider. We did not use the Layer Slider as an example. This plugin only needs to be activated. It's already built-in theme JOOP.

For creating a slider using this jQuery Slider plugin, you'll have to enter your Wordpress dashboard and look for LayerSlider WP.



At the 'Add new Tab' you can type your sliders name. Following you can start to create your slider via Global Settings, and Slides. At Global Settings you'll have to set up settings for basic, slideshow, Appearance, Navigation, Misc and your logo. All the features and applications are explained on the right side.

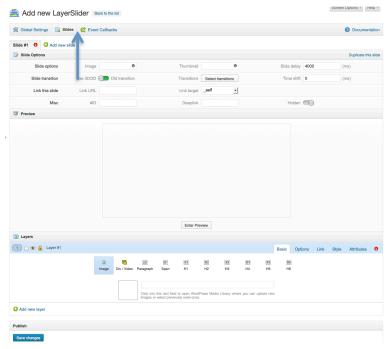
NOTE: For help in creating your own LayerSlider check the tab 'Documentation'.



Once you've hit the '**Documentation**' link, you'll get an overview page to help you get going.



At the tab **Slides** your able to add slides and add layers for your animation.



After you've created your LayerSlider you can integrate it into your pages. There a two ways to do it in JOOP.

Option 1. Using the LayerSlider as your 'header slider', via 'Joop options' on a page or post. (You've already created a sliders name at Apperance / Joop / Sliders).



Option 2. Using the Layer Slider as a 'page slider' in your content block of a page, by inserting the code like this [layerslider id=""]

### 17. How to use Page and Post options

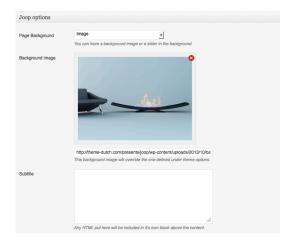
These options you'll find on your actual pages and posts, and which you access via your Wordpress admin panel.

At the top of every page and post you'll find two tabs: Add Media and Add **Shortcodes**. Via Add Media you're able to insert your favorite images into your (post) pages. Via Add Shortcodes you're able to insert over 185 shortcodes to design the layout, and spice up your pages. How to use shortcodes is handled in chapter 18. How to use shortcodes

#### **JOOP Options (Posts pages and Pages)**

At the header section you're able to activate a slider, image or nothing. If you opt for a slider, you're able to select a specific (already created) header slider. You're also able to insert a Subtitle in the HTML section, which will appear beneath your page's title.

At this example page (home variation 1) we choose a background image.



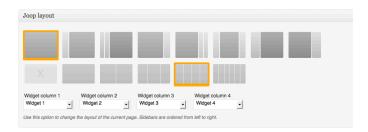
#### **JOOP SEO Basic (Post pages and Pages)**

JOOP is not only beautiful; it's also very functional and SEO-friendly. For every page in your website, JOOP allows you to add basic SEO tags, such as the Page Title, Meta **Description** (allowed maximum number of characters is only 160) and **Keywords** (each keyword should be separated by a comma). To activate this tool, tick **Enable for** this page.



### **JOOP layout: (on regular Post pages and Pages)**

Below JOOP SEO Basic you can find the **JOOP layout** section, In here, you can set page's layout for each page separately. How this option works, we've already explained thoroughly. This is the page layout we used for example: Home variation 1.

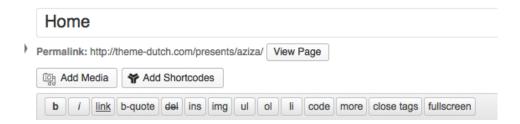


We choose a full width home including four column footer widgets.

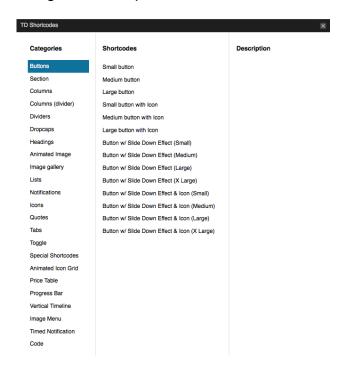




## 18. How to use TD-shortcodes (plugin)



On the icon bar above the content block of every page or post, you'll find the TD short code manager. (TD-shortcode Plugin) The TD-shortcode manager provides lots of categories and options to make us of shortcodes to spice up your pages and posts.



Here we show a few examples:

### **Buttons:**

Fill out the button's url (if needed), select an icon (if needed), colors, and insert the button's name

[tds-buttonslidedown link="#" color="#EDEDED" textcolor="#7D7B6D" colorhover="#000000" textcolorhover="#FFFFF" bordercolor="#f9f9f9" medium]button text[/tds-buttonslidedown]

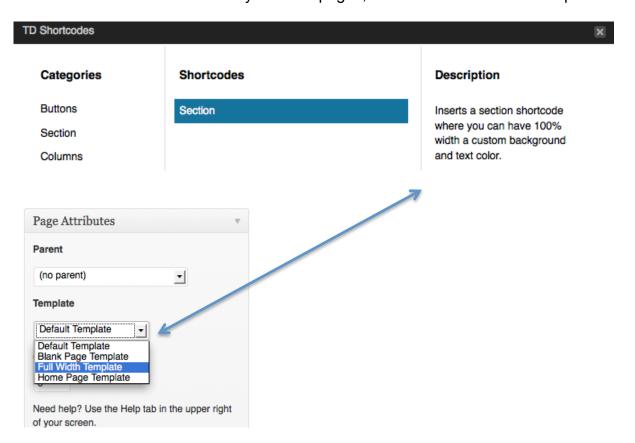


[tds-button small link="#" icon="fa-cog"]JOOP[/tds-button]



#### Section:

In 'JOOP' this shortcode is mainly used on pages, selected as Full Width Template.



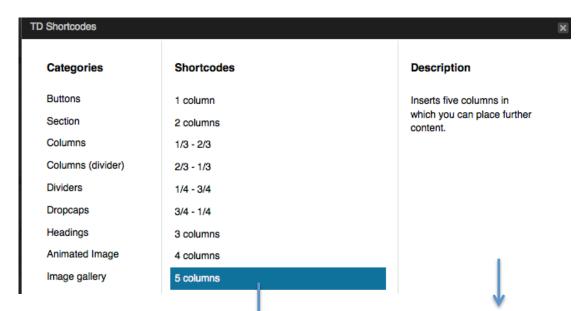
Choose background color, text color and content (text or other html)

[tds-section background="#ebebeb" textcolor="#999999"] CONTENT HERE[/tdssection]



#### Columns:

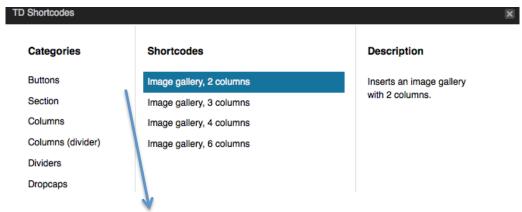
Choose the required column shortcode, and at 'content here' you can fill it with text content or any HTML.



[tds-columns] [tds-column fifth]Content here[/tds-column] [tds-column fifth]Content here[/tds-column] [tds-column fifth]Content here[/tds-column] [tds-column fifth]Content here[/tds-column] [tds-column fifth last]Content here[/tds-column] [/tds-columns]



### Image gallery:



[tds-gallery columns="2"]

<img src="image url" title="image title" description="image description"> <img src="image url" title="image title" description="image description"> [/tds-gallery]

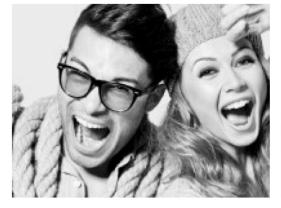
Fill in image url, image title, and image description

#### [tds-gallery columns="2"]

<img src="http://theme-dutch.com/presents/JOOP/wp-content/uploads/2013/09/Untitled-1.jpg"</pre> title="JOOP" description="0001">

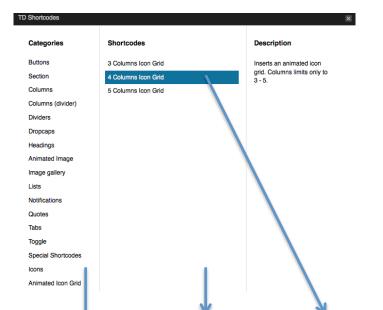
<img src="http://theme-dutch.com/presents/JOOP/wp-content/uploads/2013/09/Untitled-1.jpg"</pre> title="JOOP" description="0001"> [/tds-gallery]

**Test** 

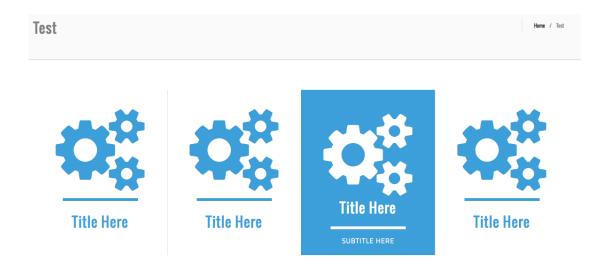




#### **Animated Icon Grid:**



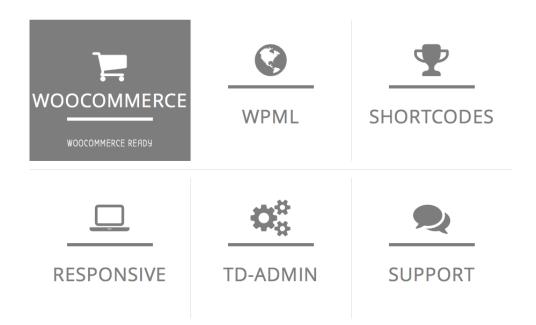
[tds-icongr d-panel color="#47a3da" columns="4" iconsize="12em" ][tds-icongrid link="http://" icon="icon cogs" title="Title Here" subtitle="Subtitle Here"][/tds-icongrid][tds-icongrid link="http://" icon="icon-cogs" title="Title Here" subtitle="Subtitle Here"][/tds-icongrid][tdsicongrid link="http://" icon="icon-cogs" title="Title Here" subtitle="Subtitle Here"][/tdsicongrid][tds-icongrid link="http://" icon="icon-cogs" title="Title Here" subtitle="Subtitle Here"][/tds-icongrid][/tds-icongrid-panel]



Check the required fields " ".

Fill in icongrid-panel color, icon size, icon grid link (url), icon type, Title and Sub title, and your icon grid can look like this.

#### Example used in JOOP / shortcode examples



#### NOTE:

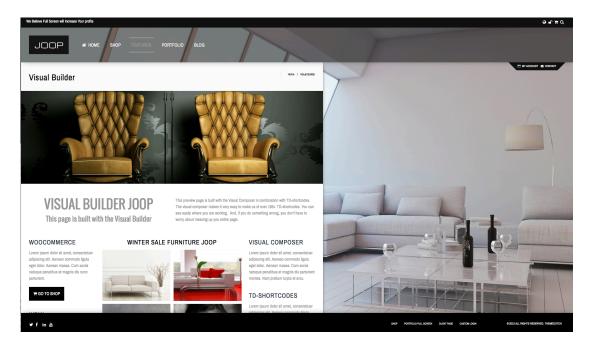
Basically all TD-shortcodes work the same, and 'Live examples' of other short codes you'll find on JOOP's Preview website.

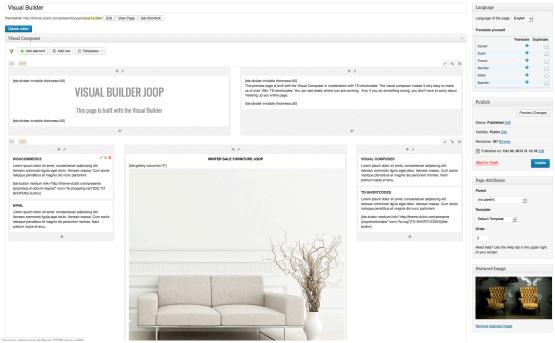
### 19. The Visual Builder

You can choose the Visual Builder for building your pages, and use its drag and drop options. Upload, install and activate this plugin. Joop is prepared for using Visual Builder.

Here you see an example page, which we've created by using Visual Builder. On our preview website beneath Features / compatible with: visual builder.

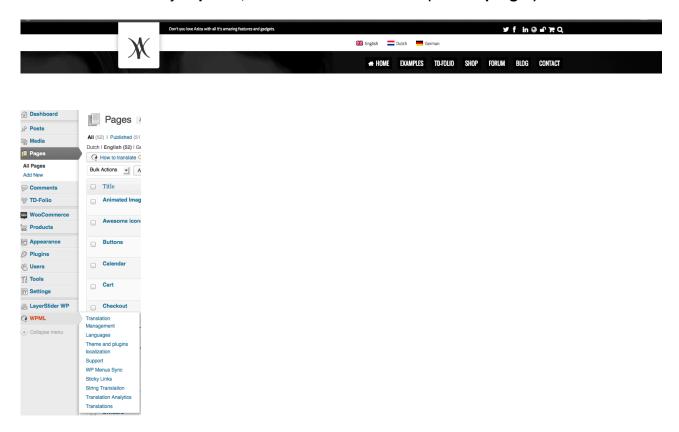
You're able to mix and match features from the visual builder in combination with our TD-shortcodes.



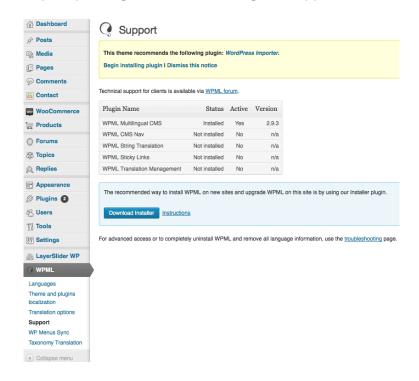


# 20. How to make your website multilingual

JOOP is WPML-ready. Upload, install and activate the (WPML plugin).



Then follow the instructions via your Wordpress admin. Need support to set up your own WPML site? Visit: http://wpml.org/documentation/ and http://wpml.org/forums/forum/english-support/



## 21. How to translate your website

#### **Translation Ready**

English, Dutch, French, German? Whatever your language is, JOOP is here for you, that's because we thought about the smallest details when we created JOOP. This theme's content can be translated to any major language you want.

We understand our theme will be sold worldwide. You can translate by using the pot file. Just follow the following steps:

- 1) Download Poedit from http://www.poedit.net/
- 2) Install poedit on your computer
- 3) Open poedit
- 4) Choose file > new catelogue from POT-file
- 5) Search your theme folder of Zagetti > go to langueses > zagetti.pot
- 6) Press ok
- 7) Poedit will ask you where to save the .po and .mo files. Choose the same folder. Call the files your language zone (example: nl-NL for the netherlands)
- 8) Translate all the options (not all needed)
- 9) Upload the .mo and .po file to the languages folder on your website.
- 10) Change you wp-config-file with your language-code

## 22. Theme Dutch Support

If you need support, have suggestions, concerns or you just want to ask a question, please go http://theme-dutch.com/wordpress-support/ and create your login account. You'll then receive an e-mail notification with your username and password. Use these to login to your account.

#### **IMPORTANT NOTICE**: PLEASE READ OUR FORUM RULES FIRST

After logging in, in the dashboard, you're able to access our FREE support forum for JOOP.

We don't provide support via e-mail – only through our 'free' support forum and/or 'premium support forum including ticket system'.

If you have 'sales related' questions about customization jobs, installation programs or otherwise, you're welcome to send an email to sales@theme-dutch.com.

Our support team's goal is to handle every request voluntarily, quickly and **correctly.** During office hours we will try to answer your queries immediately. However, most of the time, questions are answered within 24-48 hours on Monday to Friday.

## 23. Services

Our team of web designers and web developers are standby if you want to make adjustments to your website. Check our website for WordPress Installation plans and Customization jobs. If you need additional info you also can contact us via the contact form on our website.

http://theme-dutch.com/request-a-quote/

### Wordpress installation plans:

For more detailed information please visit: www.theme-dutch.com

#### **Customization plans:**

For more detailed information please visit: www.theme-dutch.com

# 24. Warranty

Upon purchase of the theme, JOOP will be given to you as a download file. We guarantee a fully functional JOOP theme if you follow our advice, guidelines and installation instructions using Wordpress 3.7.1 / JOOP Version 1.0

Updates for JOOP we announce via www.facebook/themedutch. You also can opt for receiving messages regarding updates via your marketplace profile page though.

# 25. Contacting Theme Dutch

Theme Dutch Limited is based in the Netherlands, Our office address is:

Theme Dutch Ltd. Koningin Regentesselaan 44 6043 CM Roermond The Netherlands www.theme-dutch.com

## 26. How to set up Permalinks

Editing your WordPress Permalinks is good for SEO purposes. You can make the URL of your website more readable for your visitors. Tweaking your permalinks can also give you an advantage to search engines such as Google, Bing and Yahoo. This way your content can be easily found and indexed.

For more information and details on how to customize your permalinks, please visit:

http://codex.wordpress.org/Using Permalinks

# 27. Wordpress information

For all WordPress-related questions, inquiries and concerns (such as; how to create pages or posts, how to create sidebars, how to disable comments etc.), please visit:

www.wordpress.org